

ALEXANDRIA ZOO
Birthday Party Packages



Premium
\$475 Non-Members \$425 FOTAZ Members
3 Hours of a Temperature Controlled Private Party Room
Up to 35 guests (includes adults and children ages 1 & up)
Birthday Souvenir Plush for the Birthday Child
Zoo Entry for guests
Food for guests (hot dogs, chips, seasonal treat, lemonade, and water)
Train Rides for guests
Keeper Chat <i>Select from Otter, Black Bear, Cougar, Jaguar, Nile Crocodile, Howler Monkey</i>

Deluxe
\$575 Non-Members \$525 FOTAZ Members
3 Hours of a Temperature Controlled Private Party Room
Up to 35 guests (includes adults and children ages 1 & up)
Birthday Souvenir Plush and Alexandria Zoo t-shirt for the Birthday Child
Zoo Entry for guests
Food for guests (hot dogs, chips, seasonal treat, lemonade, and water)
Train Rides for guests
Education Animal Encounter
Aussie Aviary Feed Sticks for guests
Koi Food for guests
Wildlife Champion Advocate Level animal adoption for the Birthday Child

Add Ons

Birthday Guest Souvenir: \$10 per child

Available Party Dates and Times

Day of the Week: Saturday or Sunday
Time: 9:30 am – 12:30 pm | 1:30 pm – 4:30 pm

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FREQUENTLY ASKED QUESTIONS

Booking Information

Parties are on a first-come, first-served basis and require full payment (payment includes a \$50 non-refundable deposit) when the party is booked. A minimum of 2 weeks is required; however, advance booking is recommended. We do not refund for parties smaller than expected.

What personnel will be available for my party?

Your party will include Birthday Party attendants. The attendants will lead the group through activities during the party.

Is the train ride included?

Yes, train rides are included with both birthday packages.

When are parties available?

The zoo hosts birthday parties on Saturdays and Sundays. Available times are 9:30 am – 12:30 pm, and 1:30 pm – 4:30 pm.

How far in advance do I need to reserve my party date and time?

Parties must be booked at least 2 weeks in advance and require full payment (payment includes a \$50 non-refundable deposit) when the party is booked.

Can I bring I bring my own food or drink?

Yes, outside food and non-alcoholic beverages are permitted to be brought in for your party. Please note plastic straws, plastic lids, and glass containers are not permitted. Please contact the Birthday Coordinator to make arrangements. A refrigerator and freezer are located in the party room for your convenience, which are available for your use during your party hours only. The party packages include hot dogs, chips, seasonal treat,lemonade, and water.

Can I request certain animals for the encounter?

For the Premium package, a list of animals is available to choose from for the Keeper Chat. For the Deluxe package, an encounter with one of our education animal ambassadors is included. We cannot guarantee a certain animal for your party, but we do our best to honor any requests. Please note that animal encounters and keeper chats are based on animal availability and subject to change.

Can I bring gifts and decorations?

Table covers are provided by the Zoo. Some decorations are allowed. Tabletop decorations are allowed, as well as small banners or posters, which can be secured with blue painter's tape or command strips. Guests will not be allowed to tack or nail anything to Zoo structures or walls. For the safety of the animals, balloons, piñatas, glitter, confetti, straws, noisemakers, silly string, and whistles are not permitted anywhere inside the Zoo.

Can I have a ride to the location?

We do not have the ability or the staff to offer a cart ride to and from your party location. If you are bringing additional items into the Zoo, it is recommended that a stroller or wagon is brought to assist with the transportation. We do not have the capacity to store items before or after the party.

Can I bring gifts?

You are welcome to open gifts in the room.

Is a cake is provided?

A cake is not included in the party package.

How many guests does the Premium Package include?

The package includes up to 35 people. This includes the Host Family, adults, children ages 1 & up, and FOTAZ Members.

How do my guests find the party location?

We highly recommend that you include a copy of the Zoo map and directions from your birthday party packet with each invitation.

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PARTY RULES AND GENERAL ZOO POLICIES

- Children cannot be left alone in the zoo. Children are the responsibility of the Hosting Family, not the Alexandria Zoo.
- Alexandria Zoo shall not be responsible for loss of or damage to any property of the Hosting Family or Party Guests caused by theft, fire, accidental damages, or weather.
- The Hosting Family will be responsible for any damages accrued to Zoo property or facility by any other means than normal wear and tear.
- The Hosting Family may not assign or sublet to others the space and activities provided through this agreement.
- Children must be supervised at all times on the playground equipment, in the building and while walking in the Zoo. The playground is designed for ages 5-10.

Guest Safety. Guests are to stay on public pathways only. Barriers between you and the animals such as rails, moats, rocks, and fencing are there for the safety and protection of both you and the animals. Please do not lift children over rails or barriers, allow them to play on rocks, rest them on railings, or stick fingers or arms through fences. Do not enter non-public areas and stay on the main pathway and in visitor areas at all times. Do not hang objects over railings, fences, or other barriers. If someone is acting inappropriately or dangerously, they may be escorted from the Zoo. If you see someone acting in this manner, please contact a Zoo staff member immediately.

Animal Health and Safety. Harassing the animals or intentionally harming an animal is strictly prohibited. You will be escorted out of the zoo. Balloons and plastic straws/lids are very dangerous to animals and are not permitted inside the Zoo for any reason. All of our animals are on special diets. Do not share your food with them. Fish food can be purchased to feed the koi only.

Dress Code. For the health, safety, and comfort of all guests, shirts and footwear must be worn at all times. Provocative, revealing, or offensive clothing is prohibited. Disguises, costumes, or articles of clothing that conceal a visitor's identity are prohibited.

Severe Weather & Emergencies. Alexandria Zoo is a rain or shine facility. Rain checks and refunds will not be granted. In the event of severe weather, guests may be refused entry into the zoo, or if already in the zoo, guests may be asked to relocate to indoor facilities. Guests must comply with staff requests in the event of an emergency situation.

Tobacco Use & Vaping. Alexandria Zoo is a tobacco-free and vape-free Zoo. The Zoo does not permit vaping, smoking, chewing, or any other use of tobacco products on Zoo property.

Personal Wheeled Devices. Skates, roller blades, skate boards, scooters, bicycles, and unauthorized motorized vehicles (other than wheelchairs or electric scooters for the disabled) are prohibited.

Other Devices. Drones (or any similar remote-controlled vehicles/flying devices), selfie sticks, loud noise makers and lasers are prohibited.

Weapons. Firearms and weapons of any kind (even if you have a concealed carry endorsement) are strictly prohibited on Zoo grounds. This includes items that appear to be weapons, including toy guns. Any other items deemed dangerous, suspicious, or inappropriate are also prohibited.

Outside Food & Drink. Visitors cannot bring glass containers, plastic straws or lids, anything that needs to be cooked, grills of any kind, or any alcohol into the Zoo. We do not offer storage lockers or places to store coolers/picnic lunches.

Zoo Landscape. Please do not pick the flowers or foliage, climb trees, or disturb the landscape so everyone has an opportunity to enjoy the many beautiful things growing throughout the Zoo.

Pets. Pets are not permitted on Zoo grounds, in the parking lot, or in cars.

Service Animals. Alexandria Zoo welcomes guests with disabilities who use service dogs as determined by the Americans with Disabilities Act. For the health and safety of the animals in our care, emotional support animals are not permitted.

Photography. Your visit constitutes implied consent to be photographed/filmed and to have those photos/videos published on the Zoo's website, social media, promotional materials, and/or in publications. Student/commercial filming and photography must be approved by the Zoo in advance.

Advertising, Campaigning, & Fundraising. Campaigning, distribution of any advertisement (circular or handbill), or solicitation of funds or pledges of contributions within Zoo property is prohibited.

Alexandria Zoo reserves the right to refuse admission to anyone who does not comply with these policies. Additionally, breach of any of these policies may result in removal from the zoo without refunded admission.